



## Guarantee conditions and Care instruction



# Guarantee conditions and Care instruction for furniture by Skipper

## **Congratulations!**

With a product from Skipper you will get a high-quality upholstered furniture by experienced craftsmanship. We offer a 6 year warranty that covers the upholstery and a 2 year warranty for all electronic parts.

This is subject to proper usage at home and correct care.

Should you have any complaints regarding your delivered product your complaint needs to reach us within 2 weeks after the date of the retailers invoice.

## **Correct unpacking and positioning**

When opening the carton, do not use scissors or knives as it may damage the cover of the furniture.



Make sure that the packaging remnants, half pulled-out staples for example, are removed, as they could cause injury when carrying or lifting or damage the furniture.



- Upholstered furniture should only be transported by 2 or more people
- Do not lift the furniture by the side parts and/or head and foot parts
- Do not push upholstered furniture, it should always be lifted when moved
- Pushing might cause damage to sides or legs
- Only lift upholstered furniture by the lower frame

### Important note

Our models are soft and comfortable items of upholstered furniture. When this furniture is transported changes may occur in upholstery. Upholstery can gently be pulled and plumed up to restore its original condition.



**Fig 1.**



**Fig 2.**

### Cover care instruction

Different usage of individual seating surfaces will have a lasting effect on the resistance of the upholstery and the appearance of a suite. A noticeable difference may thus become apparent. Any resulting permanent stretching of cover materials within customary limits shall not form the basis for a complaint.

All cover materials may be subject to loss of color through abrasion by clothing, fabrics and shall not form the basis for a complaint.

Leather is a natural product. Its authenticity is partly underlined by its natural features and variations in structure and color which do not represent any impairment of quality.

It is important that you talk to your retailer in order to get the correct maintenance products for your type of cover.

### Warranty exclusions

The following shall be excluded from the warranty

- Normal wear occurring during usage as well as usage for purposes which were not intended, for example outside usage.
- Soiling
- Unsuitable attempts of cleaning, repair and rectification by unauthorized persons
- Use of cover materials not in our collection
- Damage caused by pets or improper usage

### Correct use of your furniture

Do not sit on the armrest as they are only intended to support the arm. The filling can disort and the seams may rip under the pressure. If excessive weight is put on the armrest this will damage the frame and possibly the mechanism.

The back should not be used for sitting as the upholstery is not designed for vertical pressure.

Do not put excessive load on one particular point of the seat with your knees or feet.



## Information for use

**Sun and light:** Sunlight and artificial light usually cause fabrics or leather to fade slightly over a period of time. Avoid having bright halogen lights close by as they can accelerate the fading process.

**Heating:** Too much warmth/heat damages covers and foam. Do not place the furniture against a radiator, it needs to be at least a 30 cm clearance.

**Humidity:** Too much humidity can damage the upholstery and the liner. They might become unstable. Make sure the room is not damp.

**Dimensions:** Due to the soft nature of its materials, upholstered furniture cannot be produced and dimensioned to the exact centimeter. Therefore all dimensions are approximate.

**Batteries:** Some of the models contain batteries that are rechargeable lead acid batteries. This type of battery cannot be emptied out or it will break. The batteries should be discharged as little as possible and at the same time recharged very frequently in order to provide the longest lifetime for the battery.

## How to take care of your leather furniture

Dust and vacuum your furniture on a regular basis since dirt and dust works like an abrasive on leather.

Greasy stains, wipe off the excess and eventually the grease will go into the leather.

Water solvent stains, dab with lukewarm water and wipe away the stain with a clean cloth.

NEVER use solvents on leather.

Leather should be treated a couple of times per year to keep its characteristics. When you lubricate with some kind of maintenance product the leather will change slightly but it will wear off when being used.

Always clean and treat with recommended products from your store.

